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                                     UNITED STATES DISTRICT COURT
     17
                                            DISTRICT OF NEVADA
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           QUIXTAR, INC.,
                                                      CASE NO. 3:07-cv-00505-ECR-(RAM)
      19
                  Plaintiff.
                                                      Hon. Edward C. Reed, Jr.
                                                      Mag. Judge Robert A. McQuaid, Jr.
      20
                  V.
      21
           SIGNATURE MANAGEMENT TEAM,
           LLC, d/b/a TEAM, et al.
      22
                  Defendants.
      23
                DEFENDANTS' REPLY TO OPPOSITION BY QUIXTAR INC. TO
      24
             DEFENDANTS' MOTION FOR PARTIAL SUMMARY JUDGMENT ON
                                    THE ILLEGAL PYRAMID ISSUE
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JONES VARGAS

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## I. INTRODUCTION

Quixtar's selective and partial citation to facts and the law in its Opposition ("Opp.") does not avoid a finding that Quixtar was an illegal pyramid scheme. Defendants (collectively "TEAM") contend that Quixtar's contracts with its Independent Business Owners ("IBOs")—on which Quixtar has based many of its claims—are unenforceable because Quixtar was an illegal pyramid scheme. Partial summary judgment is thus appropriate for Counts 2–5 to the extent that they depend upon those contracts and their terms.

Quixtar's Opposition largely ignores admissions in the many Quixtar documents cited by

TEAM which acknowledge that

Instead, Quixtar

hedges its bets by first denying TEAM's assertions but then arguing that even if TEAM's assertions are correct, it is not a pyramid. Quixtar's obfuscation, avoidance, and sleight of hand cannot create the genuine issue of material fact required to avoid partial summary judgment in TEAM's favor.

## II. LEGAL STANDARDS<sup>1</sup>

# A. Illegal Contracts are Unenforceable Under Both Michigan and Nevada Law.

While pyramid scheme participants are specifically allowed to void their contracts with illegal pyramids, as noted by Quixtar (Opp., pp. 1-2), both Michigan and Nevada law make it

In its Response to Quixtar's Motion for Partial Summary Judgment on Defendants' Affirmative Defense That Quixtar's Contracts and Contractual Provisions with IBOs are Unenforceable/Illegal, TEAM addresses Quixtar's erroneous arguments that: (a) TEAM's motion is premised on a legally deficient affirmative defense; and (b) TEAM only raised Quixtar's status as an illegal pyramid as an affirmative defense to the tortious interference alleged in Counts 3–4. Opp., pp. 1–3. TEAM incorporates those arguments here.

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clear that contracts fostering illegality are unenforceable. TEAM Memo, p. 3, n. 1, Meek v. Wilson, 283 Mich. 679, 688, 278 N.W.2d 731 (1938); Drexler v. Tyrrell, 15 Nev. 114, 131–32 (1880). This is so irrespective of Michigan or Nevada statutes that also allow pyramid scheme participants to void their contracts. Mich. Comp. Laws § 445.1528(2); Nev. Rev. Stat. § 598,120. Thus, TEAM may raise the pyramid scheme issue to defend against Quixtar's contractrelated claims.2

В. Quixtar Incorrectly Argues that the Amount of Self-Consumption by Its IBOs, and the Extent to Which IBO Compensation is Funded by Purchases for Self-Consumption, is Irrelevant to Whether a Multi-Level Marketing Organization is an Illegal Pyramid.

At the core of Quixtar's alleged "legal standard" is the incorrect assertion that the amount of "self-consumption" by its IBOs, and the extent to which IBO compensation is funded by such sales, is irrelevant to determining whether it is an illegal pyramid scheme. Opp., pp. 5–16. That, in turn, is based on its false assertion that such self-consumption purchases by IBOs qualify as sales to "ultimate users," as that term is used by the F.T.C. and the courts. *Id*.

Underlying pyramid scheme case law is a concern that innocent and earnest entrepreneurs will be fooled into joining an organization in which distributors cannot really earn money retailing products to outsiders, but rather, mainly earn bonuses by self-consuming the organization's often overpriced products and recruiting others to do the same. That is why the Ninth Circuit, the Sixth Circuit, and this District Court have all ruled that self-consumption purchases by distributors and their downlines do not qualify as sales to "ultimate users" under the Koscot test. Webster v.

<sup>&</sup>lt;sup>2</sup> Team asserted Quixtar's status as an illegal pyramid as an affirmative defense to Counts 2-5 to the extent that those Counts depended upon the provisions of Quixtar's IBO contracts, and not just Counts 3-4. Dkt. No. 215, Aff. Defs. 3-4.

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Omnitrition Int'l, 79 F 3d 776, 783 (9th Cir. 1996); United States v. Gold Unlimited., Inc., 177 F.3d 472 (6th Cir. 1999); FTC v. Equinox Int'l Corp., 1999 U.S. Dist. LEXIS 19866, \*18–24 (D. Nev. Sept. 14, 1999). State courts have reached the same conclusion. State v. Membership Marketing, 766 S.W.2d 654, 659 (Mo. App. 1989); People v. Dynasty Syst. Corp., 471 N.E.2d 236, 241 (Ill. App. 1984); Schrader v. State, 517 A.2d 1139, 1145-46 (Md. App. 1986). Further, in finding that Amway was not a pyramid scheme in 1979, the F.T.C. focused on how distributors retailed reasonably priced products to non-distributors and how Amway's retailing rules actually encouraged retailing. TEAM Memo, p. 17.

In arguing that the amount of IBO retail sales should not be a consideration, Quixtar misstates or selectively quotes from In the Matter of Amway Corp., 93 F.T.C. 618, 1979 FTC LEXIS 390 (1979):

While the A.L.J. and F.T.C. did note that "much" of Amway's sales to distributors were

The Sixth Circuit identified the Michigan and Nevada pyramid scheme statutes as resembling Koscot in that they legitimize only "compensation based 'solely' or 'exclusively' on sales rather than on recruiting." Gold Unlimited, 177 F.3d at 483. Nev. Rev. Stat. § 598.100(1) expressly legitimizes only compensation derived by sales to non-distributors. Michigan's statute remains unchanged Ex. 137 Michigan's Attorney General still advises: "Commissions should only be paid on the sale of goods or services to nonparticipant end-user consumers," Ex. 9 (emphasis added); Ex. 137.

<sup>&</sup>lt;sup>3</sup> Quixtar and other MLM counsel accept this interpretation of Omnitrition. Quixtar's Chief Legal Officer, Sharon Grider, wrote that sales to non-participants was a "fundamental requirement" of pyramid scheme laws, and that Omnitrition required that IBO bonuses be paid only from sales to non-participants. Ex. 86 at CA003072; see also Ex. 87; Ex. 88; Ex. 135.

<sup>&</sup>lt;sup>4</sup> While *Koscot* did not specifically define "ultimate users," it is clear that self-consumption purchases by distributors are not sales to "ultimate users" from the many references which distinguish the lack of retail sales from wholesale distributor purchases, the F.T.C.'s concern about distributors "selling" cosmetics to themselves and their spouses, and the Final Order only legitimizing compensation derived from "actually consummated sales . . . to persons who are not participants in the plan or program". In re Koscot, 86 F.T.C. 1106, 1975 FTC LEXIS 24, \*63-67, ¶¶ 57–64; \*71–72, ¶ 75; \*76, ¶ 83, \*79–80, ¶ 86; \*98–100, ¶¶ 120–23; \*178–79, Final Order, §II(2) (1975).

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consumed by distributors (Opp., pp. 5-6), neither he nor the F.T.C. quantified the amount of such self-consumption or found that such purchases or the bonuses they funded exceeded those involving actual retail sales.<sup>5</sup>

- The F.T.C. did not say that Amway's rules "discouraged inventory loading by requiring that 70% of the products purchased by an IBO were to be sold or consumed," as urged by Quixtar. Opp., p. 14 (Citing \*57, Finding 73). Rather, he found: "To ensure that distributors do not attempt to secure the performance bonus solely on the basis of purchases, Amway requires that, to receive a performance bonus, distributors must resell at least 70% of the products they have purchased each month." Id. (Emphasis added). Thus, the A.L.J. found that Amway distributors could not earn bonuses unless they selfconsumed less than 30% of their purchases.
- In fact, in finding that Amway was not a pyramid scheme, the F.T.C. stated: "The Amway system is based on retail sales to consumers," noting that its rules made "product sales a precondition to receiving the performance bonus" and required "that products be sold to consumers." Id. at \*170 (Emphasis added).

Thus, Quixtar wrongly relies upon the Amway decision in arguing that the amount of selfconsumption versus retail selling is irrelevant in determining Quixtar's status as a pyramid scheme. The Amway decision firmly supports the materiality of that inquiry.

C. Case Law and the F.T.C. Support TEAM's Position that MLMs are Pyramid Schemes if Distributor Compensation is Based Primarily on Self-Consumption, Rather than from Retail Sales to Non-Distributors.

Contrary to Quixtar's assertion, identifying a pyramid scheme as an MLM that "primarily" pays distributors from distributors' self-consumption purchases rather than from retail sales to non-distributors is not a new or unsupported test. Opp., p. 5. Quixtar ignores portions of Amway Corp. v. Proctor & Gamble Co., 2001 U.S. Dist. LEXIS 14455, \*36 (W.D. Mich. Sept. 14, 2001), aff'd 346 F.3d 180 (6th Cir. 2003)—which (1) explained that the "focus of a pyramid scheme is to recruit more people into the group, rather than on retail sales;" and (2) defined a

<sup>&</sup>lt;sup>5</sup> Neither the A.L.J. nor the F.T.C. quantified distributor self-consumption beyond identifying 15 distributors who consumed \$25 to \$150 of Amway products each month. In the Matter of Amway Corp., 1979 FTC LEXIS at \*95, 179-80, Finding 137.

<sup>&</sup>lt;sup>6</sup> As noted in TEAM's initial brief, both Amway/Quixtar and the law on pyramid schemes have evolved in the 30+ years since the F.T.C.'s Amway decision. TEAM Memo, pp. 16–18.

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pyramid scheme as "one in which the profits of a few at the 'top' . . . are made primarily from those below them within the organization, rather than from sales to persons outside the organization." (Emphasis added). "Primarily" means "for the most part" or "chiefly." Merriam Webster Dictionary at http://www.merriam-webster.com/dictionary/ primarily. The comments in the Amway v. P&G case are consistent with the test enunciated by the F.T.C.'s chief economist, Peter Vander Nat, and cited in TEAM's initial brief. See TEAM Memo, pp. 4–5. In October 2009, the F.T.C. identified a pyramid scheme as an MLM where "the money made depend[s] mostly on selling to other distributors than on sales of the product to the public." Ex. 90. Thus, TEAM's position is supported by case law and the F.T.C.'s most recent pronouncement.

Quixtar's arguments that TEAM's position is inconsistent with industry standards are wrong or irrelevant. Opp., pp. 9–11 First, the opinion of the Direct Selling Association ("DSA") is not binding on this Court. Second, Quixtar did not show that the DSA adopted any ethical rule legitimizing MLMs whose distributors are primarily compensated from self-consumption purchases by themselves and their downlines. In fact, the DSA's pro-self-consumption arguments in Omnitrition, which mirror those of Quixtar, were rejected by the Ninth Circuit. Ex. 87. Quixtar's assertion that "the entire MLM industry could be shut down by illegal pyramid claims" if TEAM's standard was adopted (Opp., p. 10) is wildly inaccurate, as a 2008 DSA survey showed that only 19% of distributor orders among its members were for personal use ( Ex. 91, p. 72. Regardless of the impact on the MLM industry, the law must be applied as written: industry standards clearly cannot trump case law or the F.T.C.

Quixtar's economic arguments against TEAM's legal position are similarly flawed. Opp.,

<sup>&</sup>lt;sup>7</sup> Quixtar's expert, Dr. Coughlan, wrote approvingly that Vander Nat's test established "a clear distinction . . . between legitimate direct selling organizations and illegitimate pyramid schemes." Ex. 89, pp. 458, n. 26, 476.

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pp. 11–12. The "primarily funded" bright line standard is not vague. Dynasty Sys. Corp., 471 N.E.2d at 241-42; Schrader, 517 A.2d at 1145-47. It allows for ample self-consumption at "wholesale" prices for actual family use and for distributors "experiencing the product" in order to intelligently demonstrate and sell Quixtar's products.

### **QUIXTAR'S OWN ADMISSIONS CONTINUE TO DEMONSTRATE THAT IT** Ш. WAS AN ILLEGAL PYRAMID SCHEME.

Quixtar concedes that *Omnitrition* requires an analysis of "the totality of facts" under the Koscot test (Opp., p. 15), but then separately analyzes a few of the trees while ignoring the forest. Quixtar's own admissions demonstrate that there is no doubt that it was an illegal pyramid scheme by 2007. Thus, summary judgment should be granted.

#### Quixtar Does Require IBOs to Pay to Join. A.

Quixtar argues that it does not require significant registration fees, pay IBOs for recruiting, or require IBOs to purchase products. However, Quixtar concedes that IBOs must pay to join Quixtar and earn the right to buy products for their own use, sell Quixtar products, and earn bonuses. Opp., p. 17. The "payment of money" element in the Koscot test need not involve substantial initial investments. *Omnitrition*, 79 F.3d at 782. As shown in TEAM's initial brief,

### В. Quixtar's Admissions Prove that

"Price is the 'central nervous system of the economy." In the Matter of Amway Corp., 1979 FTC LEXIS at \*147. Quixtar's previously-cited admissions prove that

TEAM Memo, pp. 6–10.

Quixtar's contrary arguments do not create a genuine issue of material fact on this issue. Opp.,

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pp. 27-30.

Despite Quixtar's contention (Opp., p. 27), the price of its products is relevant to a pyramid scheme analysis. Michigan's Attorney General advises consumers to avoid joining a "pyramid scheme disguised as a multi-level marketing opportunity" by "[m]ak[ing] sure the product or service offered by the company is something you would buy without the income opportunity and the product or service is competitively priced," because "/i/llegal pyramid schemes often sell products at prices well above retail ... " Ex. 9 (emphasis added). F.T.C. General Counsel, Debra Valentine, stated in a 1998 "Pyramid Schemes" speech to the I.M.F.:

If a plan purports to sell a product or service, check to see whether its price is inflated . . . or whether members make most "sales" to other members rather than the general public. If any of these conditions exist, the purported "sale" of the product or service may just mask a pyramid scheme that promotes an endless chain of recruiting and inventory loading.

Ex. 9, p. 6, Tip #3 (emphasis added). Thus, this Court must analyze Quixtar's product pricing. In its Opposition, Quixtar failed to raise a factual issue regarding whether its products were overpriced and non-retailable. Quixtar did not, for instance, adequately explain away the many

Ouixtar documents

Exs. 5, 10–12, 14–21, 23, 26.

Quixtar also wrongly asserted that various reports prepared by its consultants from

McKinsey & Co. ("McKinsey"), documenting, inter alia,

were inadmissible hearsay. McKinsey was retained by Quixtar to

Exs. 15, 17, 22, 23, 25, 38, 44, 50, 52, 54, 58, 76, 77.

<sup>&</sup>lt;sup>8</sup> In its initial brief, TEAM cited several McKinsey PowerPoint presentations which, inter alia, reported that

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TEAM Memo, p. 7, n. 5;

Exs. 94–95; Ex. 100 at QAW0295940; Ex. 106 at QAW0104170; Ex. 107; Opp. Ex. 3, p. 11, ¶ 40.

Quixtar wrongly relies entirely on the unpublished Flanagan v. Allstate Ins. Co., 2008 U.S. Dist. LEXIS 89744 (N.D. Ill. May 21, 2008) (Opp., p. 22, n. 19), which addressed the admissibility of McKinsey documents as agent admissions under F.R.E. 801(d)(2)(D) and business records under F.R.E. 803(6). However, two other courts have reached the opposite conclusion regarding McKinsey documents. Nat'l Communs. Ass'n v. AT&T, 1998 U.S. Dist. LEXIS 3198, \*128–136 (S.D.N.Y. Mar. 16, 1998); Concord Boat Corp. v. Brunswick Corp., 1998 U.S. Dist LEXIS 14563, \*2-3 (E.D. Ark. Apr. 11, 1998). The McKinsey documents are also admissible as adoptive admissions under F.R.E. 801(d)(2)(B) because of Quixtar's comments about or use of them, and/or as authorized statements under F.R.E. 801(d)(2)(C) because Quixtar authorized

"); Ex. 103 (same as Ex.

25, with transmittal email); Ex. 104 ("

"); Ex. 105.

Thus, the McKinsey presentations are admissible under F.R.E. 801(d)(2)(B) because Quixtar adopted the documents and analyses by using them, incorporating their findings into its own documents, making presentations with them, recommending changes to portions of them, praising them, and/or acting on them. United States v. Ospina, 739 F.2d 448, 451 (9th Cir. 1984); United States v. Carrillo, 16 F.3d 1046, 1048-49 (9th Cir. 1994); Sea-Land Serv. v. Lozen Int'l, LLC, 285 F.3d 808, 821–22 (9th Cir. 2002); Neuman v. Rivers, 125 F.3d 315, 320 (6th Cir. 1997); Schering Corp. v. Pfizer, Inc., 189 F.3d 218, 238–39 (2d Cir. 1999); Pilgrim v. Trustees of Tufts Coll., 118 F.3d 864, 870 (1st Cir. 1997); Wright-Simmons v. City of Oklahoma

<sup>&</sup>lt;sup>9</sup> McKinsey findings were included in or used as Quixtar's own presentations, were recognized as accurate and/or praised by Quixtar, and were relied upon by Quixtar in its decisionmaking. Ex. 15; Ex. 17; Ex. 20 at QAW0314953, 957; Ex. 21 at QAW0318156; Ex. 23 (presentation for which Ex. 77 is an Appendix); Ex. 34, Ex. 37 at QAW0295806; Ex. 70 at QAW0300964; Ex. 96 at QAW0203451 (Same as Ex. 38 with transmittal email); Ex. 97 at QAW0280319; Ex. 98; Ex. 99 (Same attachment as in Ex. 50); Ex. 100; Ex. 101; Ex. 102 at QAW0296984 ("

McKinsey to make statements on the subject matters in their presentations. 10
Quixtar primarily counters all that evidence with irrelevancies and hearsay. Opp., pp. 27-
30. It relies, inter alia, on (1)
—more than a year after
Quixtar terminated Woodward, Brady, and other TEAM-related IBOs; (2)
and (4) selective
quotes from an
Opp. Ex. 4,
pp. 46-51, Opp. Ex. 46; Ex. 93, pp. 158-61. The <i>only</i> TEAM exhibit referenced by Quixtar
(Opp., p. 30) favors TEAM because it shows that
Ex. 23 at QAW0322662.
Other Quixtar documents support TEAM's position. In 2005–2007,
Ex. 25 at QAW0306007-009; Ex. 108. In October 2006, Quixtar conceded:
" Ex. 104 at QAW0308561. In
April 2007,
City, 155 F.3d 1264, 1268–69 (10th Cir. 1998); Horvath v. Rimtec Corp., 102 F. Supp. 2d 219,
223, n. 3 (D.N.J. 2000).
Those presentations are admissible under F.R.E. 801(d)(2)(C) since McKinsey was authorized by Quixtar to make statements concerning subjects related to
Reid Bros. Logging Co. v. Ketchikan Pulp Co., 699 F.2d 1292, 1306–07 (9th Cir. 1983); Beck v. Haik, 377 F.3d 624,
638–39 (6th Cir. 2004), overruled on other grounds Adkins v. Wolever, 554 F.3d 650 (6th Cir. 2009) (en banc); Collins v. Wayne Corp., 621 F.2d 777, 780–82 (5th Cir. 1980); Marceau v.
IBEW Local 1269, 618 F. Supp. 2d 1127, 1142–43 (D. Ariz. 2009); Banks v. United States, 78 Fed. Cl. 603, 616–17 (2007); O'Neal v. Esty, 637 F.2d. 846, 853 (2d Cir. 1980).

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D.

Quixtar's rules, and the way they are enforced, must both discourage inventory loading and encourage retail sales for Quixtar to avoid being a pyramid scheme. TEAM Memo, p. 18; *Omnitrition*, 79 F.3d at 783. TEAM produced ample evidence that Quixtar's rules and their enforcement failed to meet this legal standard. TEAM Memo, pp. 18–20. In response, Quixtar wrongly contends that it

Opp., pp. 24–26. It is obvious from

business, that Quixtar's rules and/or their enforcement did not meet legal requirements.

While Quixtar complains that

This was the result of

TEAM Memo, p. 19, n. 12. In fact,

Quixtar admitted that

Ex. 67, pp. 222–23. Thus,

did not encourage retail sales. 14

Rule 4.18 also failed to prevent inventory loading, which "occurs when distributors make the minimum required purchases to receive recruitment-based bonuses without reselling the products to consumers." *Omnitrition*, 79 F.3d at 783, n. 3.

Opp., p. 26.

Ex. 2; Ex. 136. Before then,

23 at QAW0322668–683; Ex. 35 at QAW0223597, Ex. 37 at QAW0295810–814; Ex. 38 at QAW0203487, 490; Ex. 60 at QAW0306916–918; Ex. 72; Ex. 136. In fact, Ex. 35 at QAW0223597.

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<sup>16</sup> Equinox had more information about its "buy-back" policy than Quixtar, but this District Court found it so insufficient that an adverse inference was warranted. *Equinox*, 1999 U.S. Dist LEXIS at \*23.

While Quixtar claims that most distributors join MLMs to buy discounted products (Opp., p. 21, n. 18), a source cited by Quixtar (Opp. Ex. 4, p. 7, n. 17) showed that

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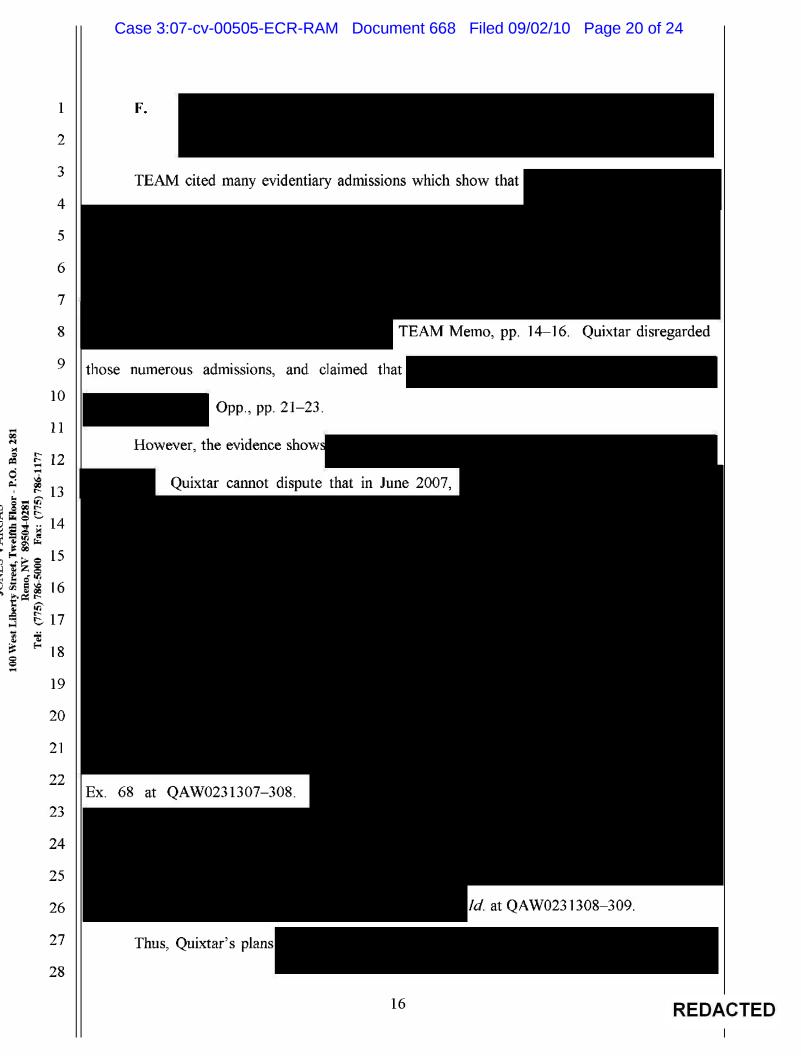
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More than a year after Quixtar sacked Woodward and Brady, that Ex. 134, p. 173. Thus, was "too little, for this case, and it is a tacit admission that Quixtar was a pyramid scheme by 2007.

#### IV. CONCLUSION

TEAM clearly demonstrated through Quixtar's own admissions that it had become an illegal pyramid scheme by 2007.

In its Opposition, Quixtar

failed to meaningfully address its numerous admissions, never quantified retailing by its IBOs, and instead relied on misstatements, obfuscation, avoidance, and sleight of hand. Quixtar has not raised a genuine issue of material fact, because even when the evidence is viewed in the light most favorable to Quixtar, there is no dispute that (1) the "focus of [Quixtar was] to recruit more people into the group, rather than on retail sales;" and (2) "the profits of a few at the 'top' [were] made primarily from those below them within the organization, rather than from sales to persons outside the organization." This meets the definition in Amway v. P&G, supra.

Accordingly, this Court should find that Ouixtar was an illegal pyramid, hold that its IBO contracts were void and unenforceable, and grant summary judgment in TEAM's favor on Counts 2-5 to the extent that they depend on those contracts and their terms.

JONES VARGAS

DATED this 2<sup>nd</sup> day of September, 2010.

Respectfully submitted,

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Attorneys for Defendants

396515v2

CERTIFICATE OF SERVICE
I certify that I am an employee of JONES VARGAS, and that on this date, pursuant to FRCP
5(b), I am serving a true copy of the <b>DEFENDANTS' REPLY TO OPPOSITION BY QUIXTAR</b>
INC. TO DEFENDANTS' MOTION FOR PARTIAL SUMMARY JUDGMENT ON THE
ILLEGAL PYRAMID ISSUE [REDACTED] on the party(s) set forth below by:
Placing an original or true copy thereof in a sealed envelope placed for collection and mailing in the United States Mail, at Reno, Nevada, postage prepaid, following ordinary business practices
Certified Mail, Return Receipt Requested
Via Facsimile (Fax)
Placing an original or true copy thereof in a sealed envelope and causing the same to be personally Hand Delivered
Federal Express (or other overnight delivery)
XX By Notice of Electronic Filing via the CM/ECF system as maintained by the Court Clerk's Office
Via E-Mail
as follows:
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DATED this 2<sup>nd</sup> day of September, 2010.

/s/ Cindy S. Grinstead
An employee of JONES VARGAS